

LaundryConnect™ Pay

DOWNLOAD THE FREE
LAUNDRYCONNECT™ PAY MOBILE APP:



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REVOLUTIONARY MOBILE PAYMENT APP

Your residents can now pay for laundry using their smart phone with the new LaundryConnect™ Pay app. Simply download the app from the Apple App Store or Google Play store (Android app), register with a debit or credit card and start the machine by scanning the QR code or entering the machine number. It's that easy!

Fast and Convenient: The payment process is easy and straightforward. Residents can easily load funds anywhere, at any time, with their smart phone and can seamlessly purchase laundry services without having to physically handle coin, cash or swipe a card. Today's residents are eager for quick, in-and-out experiences.

Security: By using LaundryConnect™ Pay, residents no longer have to assume the security risks associated with carrying coin or cash or worry whether they have enough money to do laundry. Moreover, LaundryConnect™ Pay is a secure way to pay. Credit card information are not stored on smart phones directly but in the cloud. So if your smart phone is lost or stolen, your credit card information are inaccessible from the device.

Immediate Refunds: With our LaundryConnect™ Pay mobile app, should a resident lose money due to a machine malfunction, they can call our Customer Service team to receive an immediate refund on their balance. Residents no longer have to wait for a check in the mail or experience frustration of losing money.

Load Money onto Your Account: On the main screen, there is a "Refill My Account" button. Tap it, log in to your account, enter your payment information, and select an amount to add. The funds are automatically placed in your account.

Credit Card Transaction Security: LaundryConnect™ Pay mobile transactions are TLS 1.1 or higher encrypted by your smartphone when connecting to our PCI-certified transaction host for the latest in transaction security.

Find your Account Balance: A real-time updated account balance is on the main screen.

Will my phone still work if there is no Internet connection? Yes. The phone connects to the machine via Bluetooth. As long as you have enough money in your account to start a cycle, you're ready to go.

