

About Us

LAUNDRYCONNECT

LaundryConnect is the industry leading real-time laundry monitoring system, which will bring several new benefits to community laundry rooms.

LAUNDRYCONNECT BENEFITS

- Residents will have access to a laundry monitoring web page that shows the availability of machines in real-time.
- Residents can opt to be e-notified or texted when machines become available, or when their cycle is completed - the ultimate time management tool.
- Real-time service alerts are sent from the website and display directly to our customer service team.
- Automatic Laundry is able to proactively locate equipment before residents or staff become aware of the malfunctioning machine, resulting in on-site.



For more than 50 years, Automatic Laundry has been and remains a local, independent, and family owned and operated business serving the college and multi-family housing markets. We pride ourselves on direct relationships with our customers because we live and work in the same communities they do. Automatic Laundry is home to a knowledgeable sales and service team equipped to best serve your property's unique needs. Our most important relationships are with you, our customers. Our face-to-face approach to building relationships and trust while being held accountable are at the core of everything we do each day.

SUPERIOR SERVICE SOLUTIONS

1. Convenient Service Reporting

Residents and our clients can easily report a service issue via phone, website, or e-mail.

2. Local Customer Service

Our customer service staff is knowledgeable of the local marketplace, has a good understanding of a given area's dynamics, and knows exactly who to contact when there is an emergency situation. They also have the ability to resolve customer issues in a single call, eliminating the need for customer callbacks.